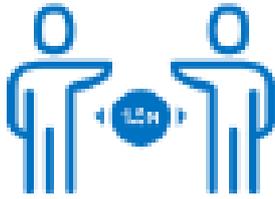


Rules for our customers



Ensure you maintain 1.5m distance from each other where possible. If it is not possible ensure you minimise the time as low as is possible



All people inside our venue are required to wear a face mask if they are a requirement of the current restricted activity directions, unless exempt (E.g., under 12 years old)



Please sanitise your hands upon entry into the venue, when requested by our COVIDSafe Marshals and frequently throughout your session



All people who enter the venue are required to check in using the Victorian government QR code.



Please assist us to create session "bubbles" by arriving and departing the venue promptly based on your allocated session times

Our COVIDSafe Plan

Rules for our venue



We are adhering to strict venue capacity restrictions as per the Victorian Governments restricted activity directions. This information is displayed at the entrance to our venues



We have sourced and provided multiple hand sanitiser stations throughout our venues



We are following strict internal procedures for cleaning and sanitising all frequently touched surfaces within our venues.
(note – sensitive climbing equipment may not be possible to sanitise)

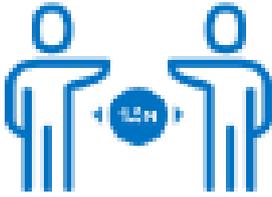


We are ventilating our spaces as much as possible through the use of natural airflow and air conditioning systems



We have introduced COVIDSafe Marshal responsibilities to all of our employees
They have all completed the Federal governments infection control training in addition to in house company training on our specific COVIDSafe procedures

Rules for our Employees



Our employees must keep 1.5m distance where possible. If an employee needs to make contact with another person (E.g., first aid) they must immediately sanitise their hands



All employees inside our venue are required to wear a face mask if they are a requirement of the current restricted activity directions, unless exempt. Masks may be removed for the purpose of teaching a safety instruction.



All employees will sanitise their hands when they enter the venue, when they have come into contact with another person and frequently throughout their shift



All employees are required to acknowledge they are well to work and free from Covid-19 symptoms prior to beginning each shift. All employees who enter the venue are required to check in using the Victorian government QR code.



All employees are expected to avoid car-pooling if other options of getting to and from work are available. All employees must have declared if they are working for a different employer in addition to working at our venue



All our employees are COVIDSafe marshals and are responsible for ensuring our venues maintain a positive COVIDSafe culture. All employees have completed the Federal governments infection control training and signed a COVIDSafe Marshal code of conduct