

Rules for our customers



Ensure you maintain 1.5m distance from each other where possible. If it is not possible ensure you minimise the time as low as is possible.



All people inside our venue who are aged 12 and over are required to carry a mask at all times. We recommend wearing your mask if it is not possible to **maintain** physical distancing of more than 1.5m



Please sanitise your hands upon entry into the venue, when requested by our COVIDSafe Marshals and frequently throughout your session.



We are keeping records of all persons who enter and exit the venue should we need to provide these to DHHS. Please ensure you fill this information out correctly to assist us should the DHHS need to get in contact with you.



Please assist us with to create session “bubbles” by arriving and departing the venue promptly based on your allocated session times.

Our COVIDSafe Plan



Rules for our venue



We are adhering to strict venue capacity restrictions as per the Victorian Governments restricted activity directions. This information is displayed at the entrance to our venues.



We have sourced and provided multiple hand sanitiser stations throughout our venues.



We are following strict internal procedures for cleaning and sanitising all frequently touched surfaces within our venues.
(note – sensitive climbing equipment may not be possible to sanitise)



We are ventilating our spaces as much as possible through the use of natural airflow and air conditioning systems.



We have introduced COVIDSafe Marshal responsibilities to all of our employees. They have all completed the Federal governments infection control training in addition to in house company training on our specific COVIDSafe procedures

Rules for our Employees



Our employees must keep 1.5m distance where possible. If an employee needs to make contact with another person (E.g., first aid) they must immediately sanitise their hands



All our employees must carry a uniform face mask whilst working. we recommend wearing the mask if it is not possible to **maintain** physical distancing of more than 1.5m



All employees will sanitise their hands when they enter the venue, when they have come into contact with another person and frequently throughout their shift



All employees are required to acknowledge they are well to work and free from Covid-19 symptoms prior to beginning each shift



All employees are expected to avoid car-pooling if other options of getting to and from work are available. All employees must have declared if they are working for a different employer in addition to working at our venue



All our employees are COVIDSafe marshals and are responsible for ensuring our venues maintain a positive COVIDSafe culture. All employees have completed the Federal governments infection control training and signed a COVIDSafe Marshal code of conduct.